



HOTEL



Few years ago when we started working with the specialized hotel software of **ORAK** we undertook the challenge to work with an innovative solution that was new for the Bulgarian market. However, due to the software and to our successful business collaboration, we are now in line with the latest industry trends and we plan to continue expanding our business together in the future.

Lyudmila Mazhdrakova
Hotel Executive Director

ORAK HOTEL R5

Software solution for management of business in the hotel industry.

The right choice for city and resort hotels, Property Management, All - Inclusive Complexes, etc.



RETAIL



TELECOM



TOURISM



MANUFACTURE



FINANCE

R5 provides a multifunctional work environment and concentrates the information flows of heterogeneous business activities by achieving a very high level of efficiency and utility.

The platform offers solutions for wide spectrum of industries - restaurants, public houses, shops, wholesale and retail storehouses, home delivery, supermarkets, fitness centers, petrol stations, currency exchange, hairdresser's, hotel complexes, property management, SPA centers, meat and milk processing and production enterprises.





Opportunity for real-time work through a secured Internet channel

Real-time reservations via Internet – access provision to tour operator agencies and to end users

Property Management Contracts

Real-time remote control and access to inquiries via Internet for owners and managers

Integration with access control systems, management of climatic and fire notifying systems, barriers

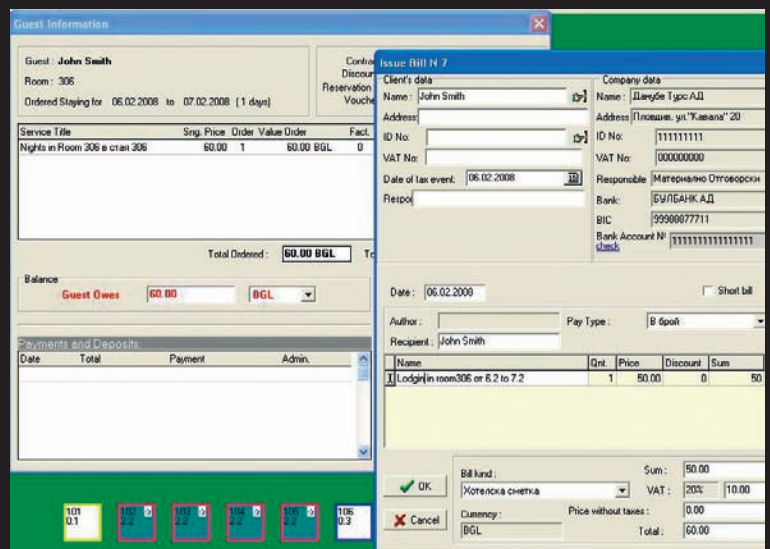
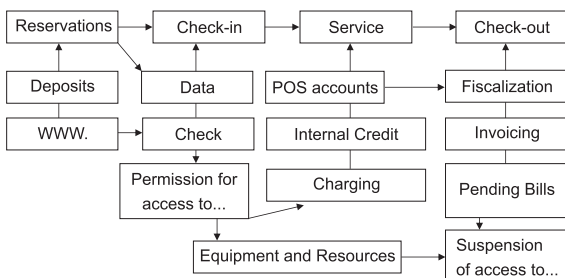
Internal crediting system, limit cards, All inclusive

Powerful analysis generator - generates reports based on models from all initial data

KEY CHARACTERISTICS

- **Colour Architectural Draft** with Indications of room types and the occupancy status
- **Unlimited number of contracts** with four operators with the necessary information
- **Basic prices and tariffs** according to seasons, in different currencies for different room types and clients
- **Determine user access rights** based on user profiles for different levels of functionalities
- **Unlimited tariff change** at each moment during the stay
- **Detailed logs** for the operations within the system
- **Opportunity for reservation of** different types of rooms for different periods within a single reservation
- **Reservations confirmation**
- **Accommodation of individual guests** and groups
- **Address cards** with all required fields
- **Address cards printing**
- **Automatic accommodation** based on the information from "Reservations"
- **Automatic finalizing** of the reservation upon accommodation
- **Stay extension**
- **Moving a guest** to a different room
- **Guest registration** in compliance with local rules and regulations
- **Automatic billing** of internal and external services
- **Group accounts**
- **Deposits**
- **Different types** of payments in different currencies
- **Issuance of invoices** and receipts
- **Data search** and automatic filling-in of invoices of frequent clients
- **Guest History**
- **Archive** of the services and previous payment integrations
- **Connection to a fiscal printer** from each place of work
- **Connection to a telephone operation center**
- **Connection to an access control system** and an energy saving system
- **Connection to a keycard access server**
- **Card system** for internal hotel credit and limits

Accommodation and Reservations operations, range, functionality



For the Company:



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ORAK Engineering is a software consulting company. Its industry certified and knowledgeable employees provide 24-hour worldwide support and consultations. ORAK has agencies and offices in 7 towns in Bulgaria and in 8 European countries. At the moment there are 45 employees working at the Company. ORAK Engineering is certified according to CMMI /International Standard for Software Product Development/. The Company is also a Certified Microsoft Partner.